

# What is IHS eSuite?

IHS eSuite is an ever-evolving application that houses many of your basic needs for transforming your facility into a completely paperless environment.

Not ready for a full paperless environment? Modules within IHS eSuite can be customized for your individual needs so you only get what you need.



## eSuite Features

### Cloud Based

No onsite servers or maintenance costs. Web-based application works on any computer and medication passes are done on portable tablets that are secured and restricted utilizing our Mobile Device Management (MDM) software.

### Secure

HIPAA-Compliant. Password protected with unique user access. Multi-Factor Authentication is coming soon.

### User-Friendly

eSuite's application design has the user's experience in mind. Achieve your goals and perform daily tasks with ease with a simple interface that is easy to learn and navigate.

### Interoperability

IHS eSuite has worked to build the best possible interfaces with our pharmacy software utilizing the industry standard of HL7 messaging. Variety of interface formats available with many of the industry's largest JMS/OMS vendors. Our specialized interface team works quickly to find a solution to work with any vendor your facility needs us to work with.

### In-House IT

The development, support, and maintenance staff are completely in-house with no outsourcing to 3rd party vendors. Providing you knowledgeable staff that are knowledgeable of your facility and the pharmacy so we can provide better support, development, and customer satisfaction!

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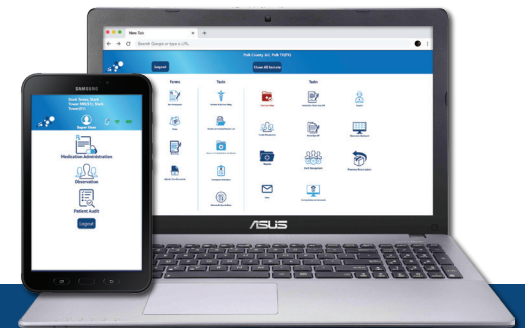
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## Mobile Inmate Care Management

- Simple
- Visual
- Intuitive




A secure, cloud-based Electronic Medical Record (EMR) designed for correctional facilities, by correctional facilities.



Independent Health Services, Inc.



## Order Entry

Our order entry is simple and easy to navigate. Our drug database is powered by  **Wolters Kluwer** Kluwer, the largest database in the industry. We harness all features within this database to provide simplified drop-down navigation to help cut down on inconsistencies in units, routes, and scheduling.

### Current Features Include:

- Intuitive start and stop dates
- Options to select if the facility or patient stock will be used
- Ability to indicate if a medication is a PRN or Keep on Person (KOP)

### Future Features Include:

- Diagnosis selection utilizes the latest ICD-10 and DSM-V library
- Ability to link vitals to any order requiring the user to document vitals before administering certain medications (Insulin, BP Medication, High Alert Medication)
- Support of titration and taper order instructions
- Standing Orders and Protocols



## Reports

- Essential reports for daily operations
- Automated and on demand report capabilities available
- Run the report while navigating to other modules and continue working
- When the report is completed, you will receive a notification on the application that your report is ready for download
- Reports are archived for future recall

## Medication Administration

- Portable device for medication administration
- Untethered devices that do not require internet or power cables
- Tools improve accuracy, reduce documentation, and speed up med pass time
- Offline mode available

### Future Features Include:

- Barcode scanning capabilities will reduce med errors by ensuring the correct patient receives the correct medications.
- Display of medication picture and description



## Training/Support

Tailored solutions to fit your needs

## Standard Training

- Remote training
- Virtual training sessions
- Access to documents and videos within eSuite platform
- After hours available through email with 12-hour turn-around time

## Enhanced Training

- This package has additional costs and includes on-site training
- Client covers the cost of travel and time for one week
- Access to toll-free number that reaches our team directly in addition to the standard support
- Access to an emergency on-call support person for troubleshooting and technical issues
- After hour calls have a 2-hour turn-around time

## Other Upfront Costs

The user is responsible for covering any costs associated with hardware. The user is responsible for covering any interface costs required by vendors such as JMS/OMS, labs, etc.